

**MPA Society
Sanford Apartments and Resource Centre
Community Advisory Committee
Meeting Notes – April 7 2014**

AGENDA

1. MPA and KSHS & Partner update
2. Successes
3. Community Impact notifications
 - a) Complaints received
 - b) Status report and review of any unresolved complaints
4. Other business
5. Next CAC Meeting
 - a) Suggestions for items to include in the next CAC meeting
 - b) Date for next meeting

Attendance (bolded names indicate attendance)

Community Members

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| • Tony Podlecki
Jennifer Podlecki (alternate) | Neighbour
Neighbour |
| • Kathy MacDougall | Neighbour |
| • Rev Mark Swanson | Grace Church |
| • Matthew Smed (alternate) | Grace Church |
| • Tracy Joy Parker | Neighbour & Community Garden |
| • Penny Rogers | Kits Shower Program |
| • Donna Barker | Burrard Granville Residents Association |
| • Marc Dennis (alternate) | Burrard Granville Residents Association |
| • Jerilyn Lee | Terraces |

Sanford Apartments Representative

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| • Angela Hume | Sanford Apartments |
| • Albert Duncan (alternate) | Sanford Apartments |

Resource Centre Representative

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| • Ian Anderson | Resource Centre |
| • Terry Ryan (alternate) | Resource Centre |

MPA Society

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| • David MacIntyre, Executive Director | MPA Society |
| • Kim Capri, Director of Resource Cent | MPA Society |
| • Slinder Balaggan, Resource Centre Manager
(alternate) | MPA Society |
| • Joanna Gallivan-Smith, Sanford Apts Manager
(alternate) | MPA Society |
| • Yvonne Demers, Executive Assitant | MPA Society |

Katherine Sanford Housing Society

MPA Society – Sanford Apartments and Resource Centre - Community Advisory Committee
Meeting Notes – May 27, 2013

<ul style="list-style-type: none">Bonnie Rice	Katherine Sanford Housing Society
Gilles Brunet (alternate)	Katherine Sanford Housing Society
City of Vancouver	
<ul style="list-style-type: none">Abi Bond	City of Vancouver
Daniel Naundorf (alternate)	City of Vancouver
Jim De Hoop (alternate)	City of Vancouver
Community Policing	
<ul style="list-style-type: none">Paul Hogan	Community Policing
Vancouver Coastal Health	
<ul style="list-style-type: none">Anna Richley (alternate)	Vancouver Coastal Health
BC Housing	
<ul style="list-style-type: none">Dominic Flanagan	BC Housing
Lindsey Milburn (alternate)	BC Housing

David welcomed all attendees to the meeting. The October 21, 2013 meeting notes were distributed by email and at the meeting and reviewed.

1. MPA Society, KSHS and Partner Updates

In the building, MPA Society provides the support services and KSHS provides property management and building maintenance.

Sanford Property Management

Annual inspections were done by Sanford Housing and nothing was reported as extraordinary or requiring replacement repair.

MPA Society

The building is functioning at full capacity with no issues.

2. Successes

MPA Society is happy to report on just a few of the successes being experienced by residents and participants of the Sanford Apartments and Resource Centre.

- MPA Society was awarded a community garden plot at the new Neighborhood Garden. Many residents are looking forward to getting things growing.
- The Resource Centre and the Advocacy office have both taken on volunteers. The Resource Centre is receiving help with all types of programming, and the Advocacy office has a volunteer come in two days a week to assist with tax preparation.
- The Resource Centre has successfully applied for a spot in the Pride Parade to be held August 3, 2014.
- There is a Money Management course being offered with strong participation from both the housing and drop-in programs.
- The food service program is going to be offering a monthly cultural meal.
- Both programs in the building have done some great training initiatives for staff, including Suicide Prevention and an End of Life workshop.

3. Community Impact Notifications

a) Complaints received

An overview of the concerns and calls to MPA were reviewed with the Committee. MPA reports a significant decrease in reported concerns and is pleased with the integration into the community. MPA will continue to monitor and actively respond to concerns and encourages neighbours to bring their concerns or issues forward.

	Issue reported	Resolution
Oct 11, 2013 17:30	Neighbor called (did not leave name) to inform staff that people were drinking on the bench outside the building.	Staff from RC went out and asked them to move along. The group dispersed but two of them made their way into the RC which resulted them being banned.
Oct 1, 2013 18:30	RC Manager let staff know that a neighbor called to complain that two residents were shouting outside.	When staff went to investigate it was found that the residents (same as earlier in the afternoon) had once again gone outside to the bench. Sanford staff intervened to move the group along.
Oct 17, 2013	Neighbor dropped into RC to discuss concerns about some behaviours he has witnessed happening outside the building; specifically a verbal altercation between two members.	Staff listened to his concerns and Manager also followed up by phone. Staff on shift that day were not aware of any such altercation happening. Video tapes were reviewed but nothing could be found or it was out of camera range. Manager provided 24 hour and advised of our Good Neighbor commitment plus Code of Conduct for service users.
Oct 20, 2013	Staff were outside speaking to members who were seen smoking marijuana outside of the building. At the same time, a neighbor also approached staff to complain of same.	Staff did speak with members and reminded them of the Code of Conduct. Members left the area without incident; all involved were temporarily suspended from services.
Nov 8, 2013	Neighbor called to inform staff of beer cans behind neighboring building.	Staff did not remove items as not on Sanford building grounds.
Nov 8, 2013	Neighbouring restaurant called to report needles in their flower pots.	Staff did not remove items as not on Sanford building grounds.
Feb 1, 2014	Upon opening, staff checked voicemail and retrieved message that cart and clothing were left on north side of building. No return phone number left.	Staff checked but items had already been removed.

b) Status Report and review of any unresolved complaints

No unresolved complaints.	
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Contact information:

Kitsilano/Fairview Community Policing Centre

Phone (604) 717-4023

#78-1687 West Broadway, Vancouver BC

Email kitsfaircpc@gmail.com

Hours of operation are Monday to Friday, 10:00 a.m. to 3:00 p.m. Closed on weekends and holidays.

Sanford Apartments Staff Office - **24 hour telephone line - 604-682-6776**
306-1601 West 7th Ave, Vancouver BC

4. Other business

Tony, who resides in a building at 7th and Pine, reported that their outgoing Strata President said that she had expected problems with the building after its opening, but was happy to report that expected problems had not materialized.

Tracy reported speaking to someone in the community who lived close to the Sanford Apartments. This person said they had not experienced any problems with the Sanford Apartments building and its residents.

Mark, first time attending as an alternate, sits on a Strata committee in a building close by. He was able to report that there have been no issues coming from this building reported to that Strata Committee.

The Vancouver Police Department has provided information to MPA Society that there is no trend towards increased crime in the neighborhood since the opening of the building in July, 2012.

5. Next CAC meeting

Date to be announced by email