

**MPA Society**  
**Sanford Apartments and Resource Centre**  
**Community Advisory Committee**  
**Meeting Notes May 25, 2015**

**AGENDA**

1. MPA and SHS & Partner Update
2. Successes
3. Community Impact notifications
  - a) Complaints received
  - b) Status report and review of any unresolved complaints
4. Other business
5. Next CAC Meeting
  - a) Suggestions for items to include in the next CAC meeting
  - b) Date for next meeting

**Attendance (bolded names indicate attendance)**

Community Members

- |                               |   |
|-------------------------------|---|
| • Tony Podlecki               | Neighbour                               |
| Jennifer Podlecki (alternate) | Neighbour                               |
| • <b>Kathy MacDougall</b>     | <b>Neighbour</b>                        |
| • Rev Mark Swanson            | Grace Church                            |
| Matthew Smed (alternate)      | Grace Church                            |
| • Tracy Joy Parker            | Neighbour & Community Garden            |
| • Penny Rogers                | Kits Shower Program                     |
| • Donna Barker                | Burrard Granville Residents Association |
| Marc Dennis (alternate)       | Burrard Granville Residents Association |
| • Jerilyn Lee                 | Terraces                                |

Sanford Apartments Representative

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|---------------------------|---------------------------|
| • <b>Angela Hume</b>      | <b>Sanford Apartments</b> |
| Albert Duncan (alternate) | Sanford Apartments        |

Resource Centre Representative

- |                        |                        |
|------------------------|------------------------|
| • <b>Ian Anderson</b>  | <b>Resource Centre</b> |
| Terry Ryan (alternate) | Resource Centre        |

MPA Society

- |   |                    |
|---|--------------------|
| • <b>David MacIntyre, Executive Director</b>            | <b>MPA Society</b> |
| • <b>Kim Capri, Director of Resource Centre</b>         | <b>MPA Society</b> |
| Slinder Balaggan, Resource Centre Manager (alternate)   | MPA Society        |
| Joanna Gallivan-Smith, Sanford Apts Manager (alternate) | MPA Society        |
| <b>Yvonne Demers, Executive Assitant</b>                | <b>MPA Society</b> |

Katherine Sanford Housing Society

- |                          |                                     |
|--------------------------|-------------------------------------|
| • Bonnie Rice            | Sanford Property Management Society |
| Mark Baillie (alternate) | Sanford Property Management Society |

City of Vancouver

- Abi Bond City of Vancouver
- Daniel Naundorf (alternate) City of Vancouver
- Jim De Hoop (alternate) City of Vancouver
- Vickie Morris (alternate) City of Vancouver

Community Policing

- Paul Hogan Community Policing

Vancouver Coastal Health

- Anna Richley (alternate) Vancouver Coastal Health

BC Housing

- Dominic Flanagan BC Housing
- Lindsey Milburn (alternate) BC Housing

David welcomed all attendees to the meeting at 7:07PM. The November 3, 2014 meeting notes were distributed by email and at the meeting, and reviewed. No changes required.

## 1. MPA Society, Sanford Property Management Society and Partner Updates

In the building, MPA Society provides the support services and Sanford Property Management provides property management and building maintenance.

### Sanford Property Management

There was no representation from Sanford Property Management. MPA provided update on their behalf. There has been a staffing change for the Sanford onsite maintenance manager position. MPA will continue to work with Sanford Property Management to ensure the property management needs of the building are addressed.

### MPA Society

The building is functioning at full capacity with no issues. The manager of Sanford Housing, Joanna Gallivan-Smith, resigned her position in March and has been replaced by a long-time employee, David Waldman, who has years of experience working for MPA in various capacities. He is a welcome addition to the Sanford team.

The Advocacy Program, which worked from the second floor of the Sanford building, closed on January 31<sup>st</sup> 2015 due to funding cuts from Vancouver Coastal Health. This program was a part of MPA Society for at least 20 years. MPA plans to partner with another service provider, CMHA, to provide a similar service and to help meet the needs of tenants/Members.

## 2. Successes

The "Sock Granny" from the Terraces exceeded her goal and over 1000 pairs of socks were donated!

ONPHA (Ontario Non-Profit Housing Association) heard about the great work that is happening at the Sanford building and requested a lecture presentation and a tour of the facility as part of their annual conference. They reported we have a positive reputation in the community and wanted to visit and learn from our experience. Forty five people came for the tour, and staff and members were very happy to share their experience and knowledge with visitors. On the next day, a smaller group from the Ministers office came for a tour as well. They had learned of the positive results of the program and requested an overview of programming and approach to housing.

Homeless Action Week 2014 - Dispelling the Myths of Homelessness - with a grant from the City of Vancouver, there was an art project done with students from Lord Byng High School and homeless members of MPA Society, which was made into a video which can be viewed at <http://www.mpa->

[society.org/publications-resources/watch-us---video](http://society.org/publications-resources/watch-us---video) .

Homeless Action Week 2015 – Capturing the Voices of Homelessness: Reducing stigma surrounding homelessness in Kitsilano through story and picture. Securing another grant from the City of Vancouver, community and MPA members were given cameras. The resulting photos were turned into poster boards with accompanying text, and were exhibited at the Petley Jones Gallery. <http://petleyjones.com/capturing-the-voices-of-homelessness/>

There were reports from MPA members that they had heard that there had been an increase in crime in the neighborhood. David MacIntyre contacted the VPD District Commander to request a meeting to discuss the situation. VPD reported that there had actually been a decrease in crime in the area and we not aware of any increase. MPA will continue the close working relationship with our partners at the VPD.

There has been a second Homeless Outreach Worker hired to work out of the Resource Centre who attempt to reach all homeless people in the Kitsilano neighborhood.

### 3. Community Impact Notifications

#### a) Complaints received

An overview of the concerns and calls to MPA were reviewed with the Committee. MPA reports a significant decrease in reported concerns and is pleased with the integration into the community. MPA will continue to monitor and actively respond to concerns and encourages neighbours to bring their concerns or issues forward.

Date	Issue reported	Resolution
Mar 9, 2015 17:00	Neighbor called to report that members were congregating in alleyway and there was a mess.	Staff went out and found carts and broken boxes. No members were in sight. Staff cleaned up area and disposed of items.
Mar 9, 2015 17:25	Neighbor called and reported that someone was lighting a fire in the alleyway	Staff went out to find a member with a lit candle. Staff requested that he move as he was alarming a neighbor. He complied with the request.
Mar 19, 2015	Neighbor called with a concern about furniture in front of the building	Staff were already aware of the problem and were addressing the issue via police
Mar 27, 2015 3:42PM	Neighbor reported a swastika showing in window of suite 801	Staff spoke to resident who removed the item. Neighbor was informed that it was taken care of.
May 11, 2015 10AM email	Loud yelling and screaming with profanities reported outside of building from 3:45AM to 4:30AM; clothing left under ramp of bridge noted at 7:30AM	Emailed letter to complainant at 12:35PM, reviewed cameras and was not able to find the source. Arranged with RC to retrieve the clothing

#### b) Status Report and review of any unresolved complaints

No unresolved complaints.	
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#### Contact information:

##### **Kitsilano/Fairview Community Policing Centre**

Phone (604) 717-4023

#78-1687 West Broadway, Vancouver BC

Email [kitsfaircpc@gmail.com](mailto:kitsfaircpc@gmail.com)

Hours of operation are Monday to Friday, 10:00 a.m. to 3:00 p.m. Closed on weekends and holidays.

Sanford Apartments Staff Office - **24 hour telephone line - 604-682-6776**  
**306-1601 West 7<sup>th</sup> Ave, Vancouver BC**

**4. Other business**

KM reported on the new park on West 6<sup>th</sup> and Fir and that there are sometimes people sleeping on the benches in the park. Perhaps the community police officer could show more of a presence in the park.

**5. Next CAC meeting**

Date to be announced by email – tentative in November, 2015