

**MPA Society
Sanford Apartments and Resource Centre
Community Advisory Committee
Meeting Notes – October 21, 2013**

AGENDA

1. MPA and KSHS & Partner update
2. Successes
3. Community Impact notifications
 - a) Complaints received
 - b) Status report and review of any unresolved complaints
4. Other business
5. Next CAC Meeting
 - a) Suggestions for items to include in the next CAC meeting
 - b) Date for next meeting

Attendance (bolded names indicate attendance)

Community Members

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| • Tony Podlecki Jennifer Podlecki (alternate) | Neighbour Neighbour |
| • Kathy MacDougall | Neighbour |
| • Rev Mark Swanson | Grace Church |
| • Matthew Smed (alternate) | Grace Church |
| • Tracy Joy Parker | Neighbour & Community Garden |
| • Penny Rogers | Kits Shower Program |
| • Donna Barker Marc Dennis (alternate) | Burrard Granville Residents Association Burrard Granville Residents Association |
| • Jerilyn Lee | Terraces |

Sanford Apartments Representative

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| • Angela Hume | Sanford Apartments |
| • Albert Duncan (alternate) | Sanford Apartments |

Resource Centre Representative

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| • Ian Anderson | Resource Centre |
| • Terry Ryan (alternate) | Resource Centre |

MPA Society

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| • David MacIntyre, Executive Director | MPA Society |
| • Kim Capri, Director of Resource Cent | MPA Society |
| • Slinder Balaggan, Resource Centre Manager (alternate) | MPA Society |
| • Joanna Gallivan-Smith, Sanford Apts Manager (alternate) | MPA Society |
| • Yvonne Demers, Executive Assitant | MPA Society |

Katherine Sanford Housing Society

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| <ul style="list-style-type: none">Bonnie Rice | Katherine Sanford Housing Society |
| Gilles Brunet (alternate) | Katherine Sanford Housing Society |
| City of Vancouver | |
| <ul style="list-style-type: none">Abi Bond | City of Vancouver |
| Daniel Naundorf (alternate) | City of Vancouver |
| Jim De Hoop (alternate) | City of Vancouver |
| Community Policing | |
| <ul style="list-style-type: none">Paul Hogan | Community Policing |
| Vancouver Coastal Health | |
| <ul style="list-style-type: none">Anna Richley (alternate) | Vancouver Coastal Health |
| BC Housing | |
| <ul style="list-style-type: none">Dominic Flanagan | BC Housing |
| Lindsey Milburn (alternate) | BC Housing |

David welcomed all attendees to the meeting. The May 27, 2013 meeting notes were distributed by email and at the meeting and reviewed.

1. MPA Society, KSHS and Partner Updates

In the building, MPA Society provides the support services and KSHS provides property management and building maintenance.

Sanford Property Management

Sanford Housing Society did not provide an update. There have been no challenges or anything unexpected with the physical building and all deficiencies have been addressed.

MPA Society

A report "Measuring Tenant Outcomes at Sanford Apartments" prepared by MPA Society and the BC Housing, Research and Corporate Planning Dept was distributed to the committee for review. BC Housing provides funding for the Sanford Housing program and Vancouver Coastal Health provides funding for the Resource Centre program. The results in the report show that there is stability in the population living in the Sanford Building, helped by focussing on community involvement through many programs. Two thirds of people living in Sanford report that their lives have improved since moving in the building.

2. Successes

- Petley Jones Art Exhibit is scheduled for November 21 – 23, 2013
- The community garden plot at Pine and 16th was a huge hit and abundant with goodies
- The Sanford Open House held on July 10, 2013 was well attended
- Art show at the Willow Pavilion over the summer was successful
- Lots of activity for Homeless Action Week with art shows, speaking engagements, etc
- Sanford residents continue to involve themselves in Sanford events and activities; karaoke nights and video game nights being hits over the summer

3. Community Impact Notifications

a) Complaints received

An overview of the concerns and calls to MPA were reviewed with the Committee. MPA reports a significant decrease in reported concerns and is pleased with the integration into the community. MPA will continue to monitor and actively respond to concerns and encourages neighbours to bring their concerns or issues forward.

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| Aug 18/13 | Sanford staff contacted Resource Centre to advise of neighbor complaint regarding loud music coming from a patio | Member reduced volume on portable radio upon request |
| Oct 1/13 | Neighbor walked in to advise of exposed hypodermic needle on grass in front of building | Staff removed immediately |
| Oct 3/13 | Neighbor phoned in and emailed regarding a member who she had witnessed urinating by the building across the parking lot. Also advised that member had been belligerent to passers' by. Neighbor provided pictures for identification. | Staff had a conversation with the member and the members support network about the incident. |
| Oct 11/13 | Neighbor called to advise that she suspected people were drinking alcohol outside of Sanford Apartment address. | With support from Sanford staff people were asked to return to their suites and/or leave the area. All 3 did comply. All 3 were temporarily suspended from Resource Centre. |

b) Status Report and review of any unresolved complaints

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| <p>Kathy M reported that she made calls that weren't recorded on Dave's report</p> <ul style="list-style-type: none"> - called Sanford staff about a barking dog. She was told that they could not hear it from their office so she was told they could not do anything about it. The member apparently tied the dog to his truck and spent hours in the Centre. - A couple were camping (squatting) in the lot next door – they were there for two days until the man was taken away by ambulance and their camp was demolished. | <ul style="list-style-type: none"> - this was discussed with the manager and it was reported that this member has received a ban and is not longer attending the Centre - The Resource Centre staff did know about this couple and they were providing services to them, allowing them to come in and clean up and use the washrooms. They were not allowed to come in if they were going to be a problem. Please note: the staff can't control where people live if it's on property which we do not own. The Committee is advised that in circumstances such as these, the police should be called. |
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Contact information:

Kitsilano/Fairview Community Policing Centre

Phone (604) 717-4023

#78-1687 West Broadway, Vancouver BC

Email kitsfaircpc@gmail.com

Hours of operation are Monday to Friday, 10:00 a.m. to 3:00 p.m. Closed on weekends and holidays.

Sanford Apartments Staff Office - **24 hour telephone line - 604-682-6776**
306-1601 West 7th Ave, Vancouver BC

4. Other business

It was discussed and agreed upon that the Community Advisory Committee meetings will now be held twice per year. There will be a meeting held mid-January (date tba) and then approximately six months after that.

5. Next CAC meeting

Date to be announced by email